

Slot Club £20 Matchplay 2024

TERMS AND CONDITIONS

All entries and redemption are subject to the following terms and conditions – please read the following carefully.

OVERVIEW

All customers wishing to be part of the Slots Club will be required to register for membership and provide a valid mobile phone number in order to receive the offer/s. Existing members should ensure we have an up to date mobile phone number on record. Entry to the Slots Club is free however certain rewards/offers may require purchase.

TERMS AND CONDITIONS OF ENTRY

1. This promotion is open to all UK residents aged 18 years or over except employees of Coral Island, their families, agents or agencies and anyone else professionally connected to this promotion who are all precluded from participation.
2. TO be eligible to receive the offer, you must be a member of Coral Island Casino, If you are not registered for membership, you may sign up on the day of entry. .
3. Customers must agree to contact via SMS in order to receive their reward, which will be sent monthly.
4. Matchplay vouchers are single use only and are subject to the following conditions;
5. Customers must make 6 recorded visits in the preceding month to receive the £20 Matchplay.
6. Matchplay vouchers will be issued from the 1st Monday of the following month
7. Customers have one month following receipt of the voucher in which to claim the Matchplay reward, after which the voucher will become void.
8. Customers must be able to show the Cashier the valid SMS message in order to claim the reward, under no circumstances will a matchplay will be issued without a valid offer message.

MATCH PLAY TERMS

9. Not transferable or redeemable for cash.
10. No lower amount will be given, players must purchase £20 match play
11. No change will be given.
12. You are required to stake an amount equivalent to the value of the reward and the casino will match your stake.
13. You are required to stake all the promotional funds before being able to cash out.

GENERAL TERMS AND CONDITIONS

14. This promotion commences from 10am on 1st May 2024 and will run for a minimum of 12 months.
15. The offers and rewards that can be obtained during this promotion are non-transferable and have no cash value.
16. The promoter's decision is final in all matters relating to this promotion. Anyone found abusing or breaching the spirit of this promotion will be prevented from participating in any further promotional activity.

YOUR DATA

17. All data provided will be processed in accordance with the Promoters Privacy Policy that is available at www.coralisland.co.uk/privacy-and-cookie-policy
18. You may withdraw consent to your information being made available or request that less information be made available by speaking with a member of the Management Team, nevertheless the information will be shared with Government Agencies if required

CODE OF CONDUCT

19. The on Duty Manager may exclude any player who fails to comply with these terms and conditions or whose behaviour is assessed as being detrimental to the integrity or the proper conduct of the promotion, including but not limiting to the following examples:
 - i. Abuse of casino employees, either verbally or physically.
 - ii. Abuse of entrants, either verbally or physically.
20. The Promoters reserve the right to: Void any entries (and any reward if necessary) in the event of non-member entry, entrant misconduct, fraud, or breach of these terms; Amend, alter, or terminate this promotion or any specific entries in the event of circumstances beyond its reasonable control; or Exclude participation where entrants are subject to any barring, suspension, or self-exclusion.
21. In the event that a participant has their membership to Coral Island Casino revoked during the promotion period or enters into a Self-Exclusion agreement either locally or via SENSE they will be excluded from this promotion.
22. In the event of a machine malfunction, the game for that player will become void. If the malfunction of the machine can be resolved, then the effected player may be reimbursed at Management discretion.
23. Any disputes must be raised immediately with the on Duty Manager.
24. Any dispute arising from these Terms and Conditions or not covered by the provisions of these Terms and Conditions, the decision of the Casino Management will be final subject to the Company's Complaints and Dispute Policy which is available upon request.

GOVERNING LAW AND JURISDICTION

25. This promotion and any dispute in connection with it shall be governed by the laws of England and the courts of England shall have exclusive jurisdiction in relation to any disputes.

SAFER GAMBLING

26. Coral Island Casinos recognises that a small proportion of its Patrons may experience problems as a result of their gambling. Coral Island are committed to a policy of promoting a responsible attitude to gambling and provides free literature within its premises for the information and benefit of all. Coral Island Casino will ensure that its management and staff are aware of this issue so that they may offer assistance wherever possible. We operate the SENSE (Self-Enrolment National Self Exclusion) scheme so if you would like to discuss your gambling please speak to a member of the management team.